

PHN-Funded Service Providers Christmas Closure Dates

Below are office closure dates for Darling Downs and West Moreton PHN-funded service providers that have been supplied to the PHN.

Provider Name	Closure Date	Opening Date	Alternative Contact	Alternative Phone Contact
MENTAL HEALTH				
Headspace Warwick	21 Dec 2018 at 12pm	7 Jan 2019	Lifeline and Warwick Mental Health Unit	There is a sign of the headspace Warwick door.
Headspace Ipswich	21 Dec 2018 at 5pm	2 Jan 2019		Please call: eheadspace - 1800 650 890 Lifeline – 13 11 14 Kid's Helpline – 1800 551 800 for phone support. For urgent assistance contact 000 or present to your nearest hospital.
Headspace Toowoomba	24 Dec 2018	2 Jan 2019		
Mi-Mind Centre	22 Dec 2018	7 Jan 2019		
Our House Our Haven	Operational during the Christmas break via phone			
RHealth	21 Dec 2018	7 Jan 2019		
Burnett Allied Care	20 Dec 2018	14 Jan 2019		
Carbal (Toowoomba and Warwick)	21 Dec 2018 at 2pm	8 Jan 2019		13SICK (Toowoomba) 07 4661 6900 (Warwick)
Lives Lived Well	22 Dec 2018	1 Jan 2019	-	1300 727 857 still operating over the Christmas/New Year period.

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Mallow Wellbeing	24 Dec 2018	2 Jan 2019		
Richmond Fellowship Queensland	RFQ corporate office at Annerley is closed from 12 noon on 24 Dec 2018	2 Jan 2019	Client services will remain open other than closed for the public holidays only. Any New Sensations enquiries in the New Year.	
Neami National	20 Dec 2018	2 Jan 2019		
TOMNET	17 Dec 2018	2 Jan 2019		For immediate crisis assistance please call: Lifeline - 13 11 44
Rural and Remote Mental Health	21 Dec 2018	7 Jan 2019		Will be checking emails/messages and responding to urgent matters.
Community Development Services	21 Dec 2018	2 Jan 2019		
Headspace in schools	24 Dec 2018	7 Jan 2019	1800 number will be checked by Senior Management over the closure period for any urgent matters.	1800 688 248
Marguerite Lumsden	24 Dec 2018	14 Jan 2019		
Centre for Healthy Living	19 December 2018	10 Jan 2019		
Creative Holistic Counselling	19 Dec 2018	15 Jan 2019	Safety plans have been developed with all clients for this period. Clients have been advised to contact their GP or go to the hospital if they are feeling unsafe.	

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Nadja Jones	21 Dec 2018	16 Jan 2019		
Barry Sheehan	24 Dec 2019	15 Jan 2019		Jandowae and Chinchilla practices are both aware of closure dates and have been advised to contact Bronwyn McCullagh from Mi-Mind.
Lifeline Darling Downs and South West	24 Dec 2018	2 Jan 2019	Primary and secondary contact on-call during closure period – 8:30am – 4:30pm. Redbourne and other referral pathways will be monitored by email with phone contact available. All services/clients advised of this. Referral pathways established.	<p>Primary Contacts: <u>Renelle McKellar</u>: 0448 013 277 24 Dec <u>Anna Ebsworth</u>: 0417 209 970 27 Dec <u>Catherine McQuillan</u>: 0448 802 463 28 Dec <u>Madonna Price</u>: 0447 715 998 31 Dec</p> <p>Secondary Contacts: <u>Deb Olsen</u>: 0428 849 952 24 Dec and 31 Dec <u>Rachelle Patterson</u>: 0400 672 937 27 Dec and 28 Dec</p> <p>On call staff will respond to urgent emails or referrals to the lifeline@lifelinedarlingdowns.org.au email address. They will email all referrals to the program coordinator and/or staff member directly and only call the client if necessary. Clients who require additional and/or emergency support will be supported and then directed to phone the following emergency/crisis support services:</p> <p>Creative Coping. Likely referral sources- Hospital, GP/Medical Practice, client, other service provider.</p> <p>Crisis/Emergency contact over the shutdown period: Police: 000 DV Connect: 1800 811 811 Lifeline Crisis Line: 13 11 14</p>

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				Child Safety After Hours: 07 3235 9999 Parent Line: 1300 30 1300 Kids Help Line: 1800 551 800 Men's Line: 1300 78 99 78
Alexandra Bryant	21 Dec 2018	14 Jan 2019		
Heather Linsley	21 Dec 2018	8 Jan 2019		
Nadine Hinchliff Therapy Solutions	21 Dec 2018	7 Jan 2019		
Rural Sky	21 Dec 2018	7 Jan 2019	Local GP or contact Goondiwindi Adult Mental Health Service or Child and Youth Mental Health Service or Goondiwindi hospital for local support.	
Mindware Psychology	21 Dec 2018	7 Jan 2019		
Therapy Pro	24 Dec 2018	2 Jan 2019	For acute or urgent response matters GPs are advised to refer clients to their local Hospital. Normal referral pathways are available during this time but will not be monitored. All referrals will be actioned on 2 nd January 2019.	
Lainie Nicholson	20 Dec 2018	14 Jan 2019		
Acute Geriatric Evaluation Services	Closed on public holidays and 27 Dec 2018. Open			

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(AGES) Team	7am – 3.30pm on 24 Dec, 28 Dec and 31 Dec 2018.			
Goolburri	21 Dec 2018	Open 27 and 31 Dec 2018 from 8.30am - 12noon		
Kambu Ipswich & Laidley	21 Dec 2018 at 12noon	2 Jan 2019		
Kambu Goodna	Closed Public Holidays only			
CRAICCHS	Closed Public Holidays only			
RHealth	21 Dec 2018	7 Jan 2019		
Elizabeth Searle	20 Dec 2018	Open on 2 Jan 2019. Closed again on 3 and 4 Jan 2019.		
Health Service Navigators	Closed Public Holidays only			
HealthWISE - Ipswich	21 Dec 2018	2 Jan 2019		
ALCOHOL AND OTHER DRUGS				
Carbal	24 Dec 2018	8 Jan 2019		Please call ADIS 24/7 Alcohol and Drug Support on 1800 177 833
Drug ARM	24 Dec 2018	2 Jan 2019		Central intake is available via 07 3620 8880
EACH	24 Dec 2018	7 Jan 2019		Intake closed please call ADIS 24/7 Alcohol and Drug Support on 1800 177 833
Kambu	24 Dec 2018	2 Jan 2019		Intake Closed please call ADIS 24/7 Alcohol and Drug Support on 1800 177 833
Lives Lived Well	24 Dec 2018	2 Jan 2019		Central intake is available via 1300 727 957
Sunrise Way	Business as Usual.			Intake line 07 4638 9091

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Teen Challenge	Residential rehabilitation open but intake closed.	Day program recommences 7 Jan 2019		Please call ADIS 24/7 Alcohol and Drug Support on 1800 177 833
Ted Noffs	21 Dec 2018	2 Jan 2019	Intake open	1800 753 300
People can access 24/7 alcohol and other drug support during the Christmas period by contacting ADIS 24/7 Alcohol and Drug Support on 1800 177 833 and for clinical support for health professionals, please contact the Alcohol and Drug Clinical Advisory Service (ADCAS) on 1800 290 928, 8am to 11pm 7 days/week for a phone consult with an medical addiction specialist.				
OTHER PHN-FUNDED SERVICE PROVIDERS				
Civic Assist (Safe Night Precinct)	Every day over Christmas and New Year period including extended service from 10pm on New Year's Eve and 5am on New Year's Day.			For emergencies: 0403 092 402
Goondiwindi Regional Council (Community Health Access and Coordination patient transport)	Closed for Public Holidays. All pre-booked travel has been arranged	Goondiwindi Regional Council contact is available.		
True relationship and reproductive health (Nurse-led youth sexual health service)	17 Dec 2018	2 Jan 2019	None	
Lady Bjelke-Petersen Community Hospital (Kingaroy)	Closed Christmas Day, Boxing Day and New Year's Day.	Open all other days	Any patients that MUST have a dressing change on those days will be supplied a	

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outreach wound care service)			dressing for a carer/family member to change/reinforce, if appropriate.	
MDA	21 Dec 2018	2 Jan 2019	On call number that clients are able to contact in emergency's.	
Access Community Services	21 Dec 2018	2 Jan 2019	Clients have received an on call number should they require assistance.	

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