

2026 Important numbers for GPs

West Moreton Health

These numbers are for GPs only–please do not provide them to patients.

General

Ipswich Hospital	**3810 1111**
Urgent fax	**3413 7277**
(Use for fracture clinic referrals and to send large attachments for Smart Referrals)	
Smart Referrals	**1300 478 439**
QH-SmartReferrals@health.qld.gov.au	
Central Referral Unit	**3447 3020**
For GP queries before an outpatient appointment	
Specialist Outpatients	**3810 1217**
For GP queries after an outpatient appointment	
Public Health Unit	**3271 8744**
Palliative Care	**3436 3838**
Emergency Department SMO	**3810 1487**

Maternity and maternity shared care

Maternity Day Assessment Unit
After 20 weeks gestation

Registrar	**3413 5788**
Midwife	**3810 1564**

Obstetrics and Gynaecology

Consultant (on-call)	**3413 7609**

Weekdays only, during business hours

Birth Suite

Team leader	**3413 7877**
Registrar (on-call)	**3413 5789**

Antenatal Clinic	**3810 1310**
Early Pregnancy Service	**3810 1978**

Before 20 weeks gestation: Missed, threatened or completed miscarriages

HealthPathways

ED alternatives

Call before referring a patient

Medical Rapid Access Clinic	**3413 5868**
Fax referral once accepted	3810 1253
Preventative Integrated Care Service (PICS)	
Monday–Saturday | 8am–4pm	
Triage nurse	**0409 594 866**
Fax referral once accepted	3447 2893
Hospital in the Home (HITH)	**0418 177 831** or **3413 7470**
Residential Aged Care Acute Services (RaSS)	**3810 1530**
Every day | 8am–4.30pm	
Post Operative Discharge Support Service (PODSS)	**0439 032 970**
First 30 days after surgery	

Urgent care services

Open until 10 pm

Ripley Satellite Health Centre Minor Injury and Illness Clinic triage nurse	**3436 3765**
Virtual Emergency Care Service	
Specialist advice Emergency specialist	**1300 847 833**
Every day | 8am–10pm	
Ipswich Medicare Urgent Care Clinic	**3413 6640**
Every day | until 10pm	
Goodna Medicare Urgent Care Clinic	**3818 6299**
Every day | until 10pm	

Mental health

Medicare Mental Health	**1800 595 212**
25 Nicholas Street, Ipswich Weekdays | 8.30am–5pm	
MH CALL	**1300 642 255**
For GPs, patients and carers.	
Ipswich Hospital Crisis Support Space	
Call 1300 642 255 before presenting. Weekdays | 3.30pm–5pm Saturday and Sunday | 8am–10pm	
GP Psychiatry Support Line	**1800 161 718**
Alcohol and Drug Clinical Advisory Service (ADCAS)	**1800 290 928**
Child and Youth Mental Health Service (CYMHS)	**3817 2360**
Adult Eating Disorders Speciality Service (EDSS)	**3813 6258**

Requests for advice

Available on Smart Referrals to access written hospital specialist clinical advice within 5 days:

- Cardiology
- Endocrinology
- Respiratory
- Paediatrics
- Gynaecology
- Rheumatology
- Renal
- Diabetes
- Geriatrics
- General medicine
- Maxillofacial
- General surgery
- Infectious diseases

The GP Smart Referrals app integrates with general practice software such as Best Practice and Medical Director.

Last updated: July 2026

2026070

DELIVERING FOR QUEENSLAND | Queensland Government