

# PHN-funded services closure times over the holiday/New Year period 2025/2026

To support continuity of access to PHN-funded services during the holiday/New Year period, we have compiled closure times for PHN-funded service providers.

#### **Access services**

Organisation	Holiday hours	Contact
Goodna	25/12/2025	
<b>Urgent Care Clinic</b>	12:00pm (noon) - 10:00pm	
	26/12/2025	
	12:00pm (noon) - 10:00pm	
	1/1/2026	
	12:00pm (noon) – 10:00pm	
Toowoomba	25/12/2025	
<b>Urgent Care Clinic</b>	8:00am – 10:00pm	
	26/12/2025	
	8:00am – 10:00pm	
	1/1/2026	
	8:00am – 10:00pm	
Ipswich	25/12/2025	
<b>Urgent Care Clinic</b>	8:00am – 10:00pm	
	26/12/2025	
	8:00am – 10:00pm	
	1/1/2026	
	8:00am – 10:00pm	
Care Goondiwindi	Closed from 24/12/2025	Tracy MacDonald
	reopening 5/1/2026	0412 233 909
		ceo@caregoondiwindi.org.au
Goondiwindi Regional	Closed Public Holidays	Susan Salisbury
Council		0436 668 763
		ssalisbury@grc.qld.gov.au
OneBridge	Closed from 22/12/2025	Ariela Rother (Clinic Lead)
	reopening 5/1/2026	ariela@onebridge.com.au
		0492 803 451
		Sonia Martin (CEO)
		sonia@onebridge.com.au
		0451 951 913
		Jamie Swales (COO)
		jamie@onebridge.com.au
		0493802389





#### Alcohol and other drug treatment services

Organisation	Holiday hours	Contact
Kambu	Closed from 25/12/2025	Simone Jackson
Ipswich, Somerset, Scenic	reopening 5/1/2026 inclusive	0436 017 577
Rim, Lockyer Valley		
<b>Lives Lived Well AODs</b>	Closed from 25/12/2025	Tania Harvey
Darling Downs region	reopening 5/1/2026 inclusive	1300 727 957

### Aged care and palliative care services

Organisation	Holiday hours	Contact
Footprints - Healthy	Closed Public Holidays	Tanya Bell, CEO
<b>Ageing Connections</b>		0439 343 284
<b>Granite Belt</b>	Closed from 24/12/2025	Ben White - Service Manager
<b>Neighbourhood Centre</b>	reopening 12/1/2026	0404 522 631
		manager@gbnc.org.au
Footprints – care finder	Closed Public Holidays and	Phone: 1800 366 877
program	29/12/2025	Alternatively, contact <b>Ana Garcia</b>
		del Barrio 0491 135 473
ADA – care finder	Closed from noon	During the close period please call
program	24/12/2025 reopening	1800 700 600 - for urgent PHN
	5/01/2026	matters please call <b>Terri-Ann</b>
		<b>Dwyer</b> – 0402 138 716
STAR – care finder	Closed Public Holidays	<b>Natalie Perrett</b> – 0448 895 642
program		Francia McOvillan
		Francis McQuillan –
		0434 412 769
Ipswich Nurses	Open Public Holidays – phone	Helen Gregory
	service only	community@ipswichnurses.com.au
		0480 462 311

### **Child and youth services**

Organisation	Holiday hours	Contact
True Relationships	Closed 22/12/2025 reopening	Toowoomba (07) 4632 8166
Ipswich and Toowoomba	5/1/2026	Ipswich (07) 3281 4088





# **Multicultural and refugee services**

Organisation	Holiday hours	Contact
Multicultural Australia	Closed 22/12/2025 reopening 2/1/2026	Clients given on call information
SSI	Closed 22/12/2025 reopening 5/1/2026	Clients given on call information

## **Aboriginal and Torres Strait Islander Programs**

Organisation	Holiday hours	Contact
Goondir Health	Closed Public Holidays	Jenny Cullin
Services Dalby		Client Support Co-ordinator
		j.cullin@goondir.org.au
		07 46795907
<b>Carbal Medical Services</b>	Closed 18/12/2025 reopening	Toni Crossley
Toowoomba	5/1/2026	Integrated Team Care Manager
		07 4633 9500 - 0438 490 282
<b>Indigenous Wellness</b>	Closed 24/12/2025 reopening	Anya Talbot
Connect	12/1/2026	Telehealth Coordinator
Goondiwindi		0490 703 138
		anya.talbot@gmc.com.au
CRAICCHS	Closed 24/12/2025 reopening	Amanda Frankcombe
Kingaroy and Wondai	5/1/2026	Executive Assistant
		07 4169 8600 - 1800 698600
		amandafrankcombe@craicchs.org
Pius X	Closed 24/12/2025 reopening	Brooke McGrady
Toomelah	5/1/2026	ITC Care Coordinator
		07 4671 9706
<b>Ipswich Medical Clinic</b>	Closed from COB 24/12/2025	Sophie Canning
Kambu Aboriginal and	reopening 5/1/2026	(07) 3810 3000
Torres Strait Islander		Sophie.Canning@kambuhealth.com
Corporation for Health		.au
<b>Laidley Medical Clinic</b>	Closed from COB 24/12/2025	Reception 07 5465 3541
Kambu Aboriginal and	reopening 5/1/2026	
Torres Strait Islander		
Corporation for Health		





All Other Cites	Closed from COD 24/12/2025	
All Other Sites	Closed from COB 24/12/2025	
Kambu Aboriginal and	reopening 5/1/2026	
Torres Strait Islander		
Corporation for Health		
Kambu Health Our	Closed from COB 24/12/2025	Chelsea Widgell
Families Our Way	reopening 5/1/2026	FPP Manager
		0448 024 238
		Chelsea.widgell@kambuhealth.com
		.au
		On-Call (26 December - 8 January
		2026)
Kambu Health Family	Closed from COB 24/12/2025	Chelsea Widgell
Participation Program	reopening 5/1/2026	FPP Manager
r articipation r rogram	Teoperinig 3/ 1/2020	0448 024 238
		Chelsea.widgell@kambuhealth.com
		.au
		On-Call (26 December - 8 January
	Cl. 16 COD 24/42/2025	2026)
Kambu Health Family	Closed from COB 24/12/2025	Chelsea Widgell
Wellbeing Service	reopening 5/1/2026	FPP Manager
		0448 024 238
		Chelsea.widgell@kambuhealth.com
		.au
Wakai Waian Healing	Closed from 19/12/2025	1800 732 850
	reopening 5/1/2026	
Goolburri Aboriginal	Closed from COB 24/12/2025	Carmen Hill
Health	reopening 2/1/2026	0406 923 418
Toowoomba		



DARLING DOWNS AND WEST MORETON



#### **Chronic Conditions services**

Organisation	Holiday hours	Contact
Healthy Lifestyles	Closed from 20/12/2025	Ipswich Office
Australia	reopening 4/1/2026	07 3413 0722
		Toowoomba Office
		07 4529 7222
		Main Reception Office
		07 3088 2323
Goondir Health	Closed Public Holidays	Clinic
		07 4679 5900
		Administration
		07 4679 5966

#### **Mental health services**

Organisation	Holiday hours	Contact
Valley Psychology	Not closing (clinic days Tue	Tammy Olm-Madden
	and Wed)	0490 044 960
Barry Sheehan	Closed from 19/12/2025	Barry Sheehan
	reopening 2/1/2026 inclusive	0417 752 768
FSA	Closed from 24/12/2025 to	1800 372 000
	2/1/2026 inclusive	
Lumsden Psychology		Marguerite Lumsden
		0427 647 847
Lives Lived Well PT	Closed 25/12/2025 reopening	Tania Harvey
	2/1/2026 inclusive	1300 727 957
Lives Lived Well LIMH	Closed 25/12/2025 reopening	Tania Harvey
	2/1/2026 inclusive	1300 727 957
<b>Lives Lived Well RACH</b>	Closed 25/12/2025 reopening	Tania Harvey
	2/1/2026 inclusive	1300 727 957
<b>Lives Lived Well AODs</b>	Closed 25/12/2025 reopening	Tania Harvey
	2/1/2026 inclusive	1300 727 957
<b>Peach Tree Perinatal</b>	Closed 24/12/2025 reopening	Caroline Asler
	2/1/2026 inclusive	0435 597 426
Momentum Mental	Closed 12.00pm 24/12/2025	Shirley-Anne Gardiner
Health	reopening 5/1/2026 5	0410 521 595
	January	
Youth Insearch	Closed from 12pm	Donna Ryan
Darling Downs region	24/12/2025 to 2/1/2026	0499 601 501
	inclusive	





headspace	Closed 22/12/2025 to	Alison Somerset
Warwick	2/1/2026 inclusive	0429 525 584
headspace	Closed 25/12/2025 to	Vanessa Wyld
Ipswich	2/1/2026 inclusive	0428 697 952
headspace	Closed 25/12/2025 to	Sharon Morgan
Toowoomba	2/1/2026 inclusive	07 4639 9000
YES	Closed 25/12/2025 to	Vanessa Wyld
West Moreton	2/1/2026 inclusive	0428 697 952
YES	Closed 25/12/2025 to	Ash Martin
Darling Downs	2/1/2026 inclusive	0439 047 290
Rural and Remote	Closed 22/12/2025 to	Deb Milford
<b>Mental Health</b>	2/1/2026 inclusive	0427 807 997
Goondiwindi, South		
Burnett, Cherbourg and		
Western Downs		
Healthwise	Closed 22/12/2025 to	Sue McGuire
Southern Downs and	2/1/2026 inclusive	0427 593 423
Ipswich		
Impact	Closed 22/12/2025 to	Nancy Oosterhof
South Burnett	2/1/2026 inclusive	0418 741 305
Rhealth	Closed from 3:00pm	Chris Burt
Warwick	19/12/2025 reopening	0457 525 410
	9:00am 5/01/2026	07 4548 9744
Open Minds	Closed for public holidays	Kellie Sentinella
Ipswich	only (25/12/2025,	0492 801 256
	26/12/2025 and 1/01/2026)	
	No change to operating hours	
Open Minds	Closed for public holidays	Kellie Sentinella
Kingaroy	only (25/12/2025,	0492 801 256
	26/12/2025 and 1/01/2026)	
	Friday 19/12/2025 10am -	
	2pm (early closure)	
Mi-Mind	Closed 24/12/2025 to	Richard Lavack
Toowoomba, Lockyer	4/1/2026 inclusive	0413 931 966
Valley, Goondiwindi and		
Western Downs		
RFQ	Not closing. Phone lines and	Marianne Nothdurft
Ipswich and Toowoomba	referral open. Staff cover in	1300 168 839
	place.	0499 777 106
Wellways	Not closing, operating as	Melinda Lowry
	usual and staff in place to	0499 604 853



DARLING DOWNS AND WEST MORETON



Toowoomba, Lockyer	continue to support	
Valley and Western Downs	participants.	
Neami	Living and Learning Centre	Liam Moriarty
Ipswich (CPSP only),	Ipswich only closed on public	0448 027 268
Somerset, Lockyer Valley,	holidays.	
MHCCC & CPSP		