



Post-Operative Discharge Support Service

Why Post-Operative Discharge Support Service (PODSS)

PODSS aims to minimise post-surgical ED visits by offering timely care, enhancing patient experience, and reducing pressure on emergency resources.

What is Post-Operative Discharge Support Service (PODSS)

The service provides a hotline for patients to speak with a PODSS nurse for up to 30 days after their surgery. If needed, patients can be referred on for other support.

PODSS is primarily a phone-based service run by CNCs, but, if required, discharged patients can be seen in a PODSS Rapid Access Clinic for review and assessment.

The service addresses non-urgent or life-threatening concerns, including wound care, pain management, post operative complications, swelling, minor bleeding and scheduling follow-ups.

PODSS patient cohort

INCLUDED	EXCLUDED
Patients within 30 days of their operation	Obstetrics
General surgery	Surgical Paediatric
Urology	Medical
Faciomaxillary	Patients who have been discharged more than 30 days
ENT	
Orthopaedic	
Gynaecology	

Location and contact for PODSS

Monday to Friday 7am-3pm

Mobile: 0439 032 970

Email: WM_podss@health.qld.gov.au

Located: Ward 6D (Acute Surgical Unit) at Ipswich Hospital

PODSS Rapid Access Clinic is outside Ward 6B (Rehabilitation and Stroke Services)