



PHN Pilots and Targeted Programs

Activity Work Plan

2021/22 – 2024/25

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1. Greater Choice for At Home Palliative Care

Activity priorities and description

PROGRAM KEY PRIORITY AREA

Aged Care

AIM OF ACTIVITY

This Activity aims to improve the provision of palliative care and end-of-life services for residents in the Darling Downs and West Moreton PHN region with a focus on greater choices in quality, appropriate at-home services.

The Darling Downs and West Moreton PHN will achieve this by improving the integration of care between health providers across the public, private and community sectors, creating greater awareness of the palliative care services provided in our region and increase awareness and uptake of Advanced Health Care Planning. The PHN will also establish mechanisms for quantitative and qualitative data collection and outcome measurements.

DESCRIPTION OF ACTIVITY

This Activity Work Plan will focus on identifying, selecting, and planning the activities to be delivered across the term of the GCfAHPC funding period to 2024/25.

Activities will improve coordination and communication between services, across organisational boundaries and between public and private sector providers. We will continue mapping the primary, secondary, and tertiary care services across the region, including levels of service and service areas. The PHN Will also review the Health Pathways platform for both regions to ensure palliative care pathways and referral information is accurate and optimal for the range of supports across the region.

- A key focus will also be to build on the existing West Moreton Regional Community Care at End-of-Life Coalition and establish the Darling Downs Community Care At End of Life Collaborative.
- Continuing Courageous Conversations workshops across the West Moreton and the Darling Downs region for all health professionals and care workers;
- In partnership with UniSQ Host an annual, Care at the End-of-Life Forum for health professionals and care workers in the West Moreton and Darling Downs region.
- There will also be a refocus on advance care planning across the region with a particular attention paid in the rural areas of the region.
- Both the Darling Downs and West Moreton regions will work with local government and groups to codesign an approach to compassionate communities and building capacity to care for people approaching the end of life.

Needs assessment priority

Darling Downs and West Moreton Live Health Needs Assessment 2022/24.

NEEDS ASSESSMENT PRIORITY

Access and Integrated Service Delivery

Health for Older Australians

Collaboration

Through an initial scoping process undertaken in 2021, the following key stakeholders were consulted. Further liaison with these stakeholders will continue throughout this activity.

From the Darling Downs Region:

CNC Palliative Care, Darling Downs Health
Palliative Care Physician, Darling Downs Health
CNC Rural and Remote Palliative Care Telehealth, Gold Coast Health (SPaRTa)
CNC Palliative Care Coordinator – Southern Downs, Darling Downs Health
CNC Palliative Care Coordinator – Western Downs, Darling Downs Health
Director of Nursing, Toowoomba Hospice
CNC Palliative Care Coordinator – South Burnett, Darling Downs Health
Director of Nursing Medical Services Toowoomba Hospital, Darling Downs Health
CNC – SPACE Project, Darling Downs Health
Nurse Practitioner Palliative Care, St Andrew's Hospital Toowoomba
Clinical Nurse – Palliative Care, St Andrew's Hospital Toowoomba

From the West Moreton Region:

CNC SPACE Project (NUM – Palliative Care), West Moreton Health
Manager Clinical Education, Queensland Ambulance Service
CEO/Director of Nursing, Ipswich Hospice
Academic Researcher, USQ
Advance Care Planning CN, West Moreton Health
Executive Director Community & Rural, West Moreton Health
Policy and Projects Officer, Palliative Care Queensland
Palliative Care Physician, West Moreton Health
CNC Nurse Educator – SPACE Project, West Moreton Health
Director and Nurse Practitioner, Ipswich Nurses
CEO, St Andrew's Hospital Ipswich
CEO, Ipswich Hospital Foundation

In addition, the following group/s are expected to be convened and utilised as a resource during the project for consultation:

- GCfAHPC PHN Community of Practice
- Community Working Group/s
- GP / Health Service Provider Advisory Groups

2. PHN Allied Health Aged Care COVID Response - COVID Allied Health Package GP Education

Activity priorities and description

PROGRAM KEY PRIORITY AREA

Aged Care

AIM OF ACTIVITY

This Activity aims to provide education package to the primary care providers regarding the temporary COVID-19 allied health support services and GP/OMP services for aged care residents. In order to support RACF residents' increase access to Medicare subsidised allied health services.

DESCRIPTION OF ACTIVITY

Darling Downs and West Moreton PHN will deliver a GP education package to GPs and other primary care providers, including practice nurses, in our region regarding the importance of providing allied health services to people with dementia and other residents with complex medical needs in Residential Aged Care Facilities; and the new temporary MBS allied health and mental health items for residents of aged care facilities, and how they can be used to support the residents.

The PHN will conduct a minimum of three education sessions.

Needs assessment priority

Darling Downs and West Moreton Live Health Needs Assessment 2022/24.

NEEDS ASSESSMENT PRIORITY

Health for Older Australians

3. PHN Strengthening Medicare – General Practice Grants Program

Activity priorities and description

PROGRAM KEY PRIORITY AREA

Health Workforce

AIM OF ACTIVITY

This activity will establish, administer, and manage the Strengthening Medicare – General Practice Grants Program (the GP Grants Program) to support general practices and eligible Aboriginal Community Controlled Health Organisations to expand patient access and support safe, and accessible, quality primary care.

DESCRIPTION OF ACTIVITY

Our PHN will work with the Department and key stakeholders to provide one-off grants (based on practice size) to support general practices and eligible ACCHS to expand patient access and provide better, safe and accessible quality primary care. The grants will be available for general practices and eligible ACCHS to make investments in innovation, training, equipment, and minor capital works in one or more of the three investment streams below:

1. Enhance digital health capability – to fast-track the benefits of a more connected healthcare system in readiness to meet future standards;
2. Upgrade infection prevention and control arrangements – to ensure infectious respiratory disease (e.g. COVID, influenza) patients can be safely seen face to face; and/or
3. Maintain and/or achieve accreditation against the Royal Australian College of General Practitioners Standards for General Practice, under the General Practice Accreditation Scheme – to promote quality and safety in general practice.

Needs assessment priorities

Live Health Needs Assessment 2022-24.

Needs assessment priority

Increasing access and coordination of care

Increasing workforce capacity and wellbeing

Consultation

The following key stakeholder groups will be engaged and consulted during the activity:

- PHN Clinical Council
- Consumer Groups
- Peak bodies and service partners
- GP / Health Service Provider Advisory Groups.

