

TALK ABOUT

LET'S TALK ABOUT...

TALK ABOUT is a way for Darling Downs and West Moreton PHN to ask you about your experience with healthcare in your community.

A fast-paced healthcare environment like the one we live in now can bring changes to the way our community accesses care. With this in mind, we will revisit some topics from time to time.

From 18 July until 28 August 2022 we want to TALK ABOUT what you think is working well and what you think could be done better with health services for Aboriginal and Torres Strait Islander peoples.

Let's TALK ABOUT....

ABORIGINAL AND TORRES STRAIT ISLANDER HEALTHCARE

HERE'S SOME INTERESTING FACTS ABOUT ABORIGINAL AND TORRES STRAIT ISLANDER HEALTHCARE IN OUR REGION:



33,400

people identify as Aboriginal and/or Torres Strait Islander



50%

are aged less than 20 years of age



2%

of our health workforce are Aboriginal and Torres Strait Islander (Compared to representing 4.3% of the adult population.)



1 in 3

had a health assessment with their GP during the year (This is higher than the national average for all Aboriginal and Torres Strait Islander people.)



97%

Aboriginal and Torres Strait Islander children were fully immunised



3 in 10

Aboriginal and Torres Strait Islander women attend antenatal care within the first ten weeks

CLICK HERE TO COMPLETE OUR SHORT SURVEY

ddwmpnh.com.au/talk-about



Scan to complete our short survey

TALK ABOUT

WHAT WE HEARD

TALK ABOUT is a way for Darling Downs and West Moreton PHN to ask you about your experience with health care in your community.

A fast-paced healthcare environment like the one we live in now can bring changes to the way our community accesses care. With this in mind, we revisited the 2020 topic: **ABORIGINAL AND TORRES STRAIT ISLANDER HEALTHCARE EXPERIENCES.**

From 18 July until 28 August 2022, we asked people who identify as Aboriginal and/or Torres Strait Islander to 'talk about' their experiences with primary health care.

We received responses from...



144

carers and community members



31

health professionals



34

community members including hosts were also consulted through kitchen table events.

2 out of 3

respondents identified as an Aboriginal and Torres Strait Islander person

2 out of 3

used GP services in an Aboriginal Medical Service.

1 out of 3

found out about the 'TALK ABOUT' survey via Facebook.

This is WHAT WE HEARD...

Overall, you gave your experience with health services for **ABORIGINAL AND TORRES STRAIT ISLANDER HEALTHCARE** a score of **6 out of 10** compared to **7 out of 10** in 2020.

What you thought worked well



You continued to mention you preferred services that:

- were culturally safe
- were friendly, efficient, and non-judgmental
- helped you seek and receive the best care
- listen and help you understand holistic healthcare.

You continued to acknowledge services for their:

- professionalism and friendliness
- understanding of cultural care needs
- willingness to help Aboriginal and Torres Strait Islander people access available funding to offer the support needed.

What you thought could be done better



You would like to see more:

- cultural and LGBTQ+ awareness programs
- Aboriginal and Torres Strait Islander health professionals in all health services
- engagement with communities.

You also suggested:

- improving access to high-quality care in a timely, safe and effective way is essential
- improving transportation services for rural and remote communities via publicly funded transport services and ridesharing services
- ongoing support for those at risk for poor health outcomes through group health promotion, follow-up, case-management, home visiting and referral.

The campaign consultation findings will be distributed to external key stakeholders and inform future Primary Health Network decision making, targeted service delivery of programs and provide important updated information for our region's Health Needs Assessment.

Thank you to everyone who contributed to our survey! We look forward to hearing from you on our next topics.