

TALK ABOUT

LET'S 'TALK ABOUT'...

'TALK ABOUT' is a way for Darling Downs and West Moreton PHN to ask you about your experience with health care in your community.

We want to 'talk about' what you think is working well and what you think could be done better. Throughout 2020, we have 4 topics for you to give feedback on. From 15 May until 30 June, let's 'talk about':

ABORIGINAL AND TORRES STRAIT ISLANDER HEALTH

Here's some interesting facts about our region:



Over **24,000**

people identify as Aboriginal and/or Torres Strait Islander.



This is **4.5%** of our population.



2% of our health workforce are Aboriginal and/or Torres Strait Islander peoples.



8 in 10 Aboriginal and Torres Strait Islander peoples regularly see a doctor in our region.



1 in 3 Aboriginal and Torres Strait Islander peoples worked with their GP on their care needs like heart disease, cancer, diabetes and mental health.



By age 5 **96%** of Aboriginal and Torres Strait Islander children were fully immunised.

[CLICK HERE TO COMPLETE OUR 5 MINUTE SURVEY: DDWMPNH.COM.AU/TALK-ABOUT](https://ddwmpnh.com.au/talk-about)

FUTURE TOPICS FOR US TO 'TALK ABOUT':

CARE FOR OLDER AUSTRALIANS
August – October

ALCOHOL AND OTHER DRUGS
October – December

TALK ABOUT

'WHAT WE HEARD'...

'TALK ABOUT' is a way for Darling Downs and West Moreton PHN to ask you about your experience with health care in your community.

From 15 May until 30 June, we asked you to 'talk about' what you think about **ABORIGINAL AND TORRES STRAIT ISLANDER HEALTH** services in our region. This is **WHAT WE HEARD**...

We received responses from...



48 community members and carers



47 health professionals

3 out of every 4 respondents identified as an Aboriginal and Torres Strait Islander person.

Overall, you gave your experience with **ABORIGINAL AND TORRES STRAIT ISLANDER HEALTH** services in our region a score of **6.9 out of 10**.

WHAT YOU THOUGHT WORKED WELL



You mentioned you most liked services that...

- were culturally safe, and
- helped you access a range of services to meet your needs.

What you liked about these services was their...

- professionalism
- quality of care
- friendly and welcoming environment, and
- ease of access, including transport and visiting professionals.

You liked services that...

- have Aboriginal and Torres Strait Islander staff members,
- engage with the community, and
- provide a cultural link between health professionals, such as Aboriginal and Torres Strait Islander liaison services.

WHAT YOU THOUGHT COULD BE DONE BETTER



You would like to see...

- more Aboriginal and Torres Strait Islander health professionals and liaison services,
- a broader range of culturally safe services that you can access, such as allied health, and
- reduced wait times at the services you are using.

You also would like to see...

- more support provided to services to assist with cultural awareness,
- better communication and coordination between health services,
- improved access to services, such as through outreach and providing transport, and
- more health promotion to keep your local community healthy.

THANK YOU TO EVERYONE WHO CONTRIBUTED TO OUR SURVEY! WE LOOK FORWARD TO HEARING FROM YOU ON OUR NEXT TOPICS:

CARE FOR OLDER AUSTRALIANS
August – October

ALCOHOL AND OTHER DRUGS
October – December