

TALK ABOUT

LET'S 'TALK ABOUT'...

'TALK ABOUT' is a way for Darling Downs and West Moreton PHN to ask you about your experience with health care in your community.

We want to 'talk about' what you think is working well and what you think could be done better. Throughout 2020, we have 4 topics for you to give feedback on. To start the year, from 24 February until 10 April, let's 'talk about':

MUMS, BUBS AND KIDS

Here's some interesting facts about our region:



CLICK HERE TO COMPLETE OUR 5 MINUTE SURVEY:
DDWMPHN.COM.AU/TALK-ABOUT

FUTURE TOPICS FOR US TO 'TALK ABOUT':

ABORIGINAL AND TORRES STRAIT ISLANDER HEALTH
 May - July

CARE FOR OLDER AUSTRALIANS
 August - October

ALCOHOL AND OTHER DRUGS
 October - December

TALK ABOUT

'WHAT WE HEARD'...

'TALK ABOUT' is a way for Darling Downs and West Moreton PHN to ask you about your experience with health care in your community.

From 24 February until 10 April, we asked you to 'talk about' what you think about MUMS, BUBS AND KIDS health services in our region. This is **WHAT WE HEARD...**

We received responses from...



53 community members and carers



14 health professionals

Overall, you gave your experience with **MUMS, BUBS AND KIDS** services in our region a score of **6.3 out of 10**.

WHAT YOU THOUGHT WORKED WELL



You mentioned you most liked services such as...

- midwives
- child health nurses
- perinatal mental health, and
- breastfeeding clinics

What you liked about these services was their...

- professionalism
- communication
- support, and
- the care they provided during the first few weeks after giving birth.

You liked services that...

- visited you at your home, and
- those you could access online or as a texting service. You also liked drop-in centres and playgroups.

WHAT YOU THOUGHT COULD BE DONE BETTER



You would like to see...

- more home visiting services after giving birth, and
- less waiting times to access free and bulk-billing services such as:
 - counselling and behavioural therapy, and
 - specialists such as paediatricians.

You also would like to see...

- your healthcare provider keep in touch with you more often, and
- for services to talk to each other so you don't have to re-tell your story.

THANK YOU TO EVERYONE WHO CONTRIBUTED TO OUR SURVEY!
WE LOOK FORWARD TO HEARING FROM YOU ON OUR NEXT TOPICS:

ABORIGINAL AND TORRES STRAIT ISLANDER HEALTH
 May - July

CARE FOR OLDER AUSTRALIANS
 August - October

ALCOHOL AND OTHER DRUGS
 October - December