

TALK ABOUT

LET'S TALK ABOUT...

TALK ABOUT is a way for Darling Downs and West Moreton PHN to ask you about your experience with healthcare in your community.

From 10 October until 20 November, 2022 we want to TALK ABOUT what you think is working well and what you think could be done better to improve your health care experiences. Let's TALK ABOUT...

ALLIED HEALTHCARE

DID YOU KNOW?

2 out of every 5

people in our region see an allied health professional as part of their care team. Allied health professionals work with doctors, nurses and other health professionals to improve health outcomes.

THE MOST COMMONLY ACCESSED SERVICES INCLUDE:



Pharmacy



Optometry



Podiatry



Psychology



Physiotherapy



Dietetics

Click [HERE](#) to find out more about our definition of Allied Health.

The allied health sector is very diverse, and people see an allied health professional for a range of reasons. This includes to help prevent, diagnose and treat a health condition or illness...

TELL US ABOUT YOUR EXPERIENCE

CLICK HERE TO COMPLETE OUR SHORT SURVEY

ddwmpnh.com.au/talk-about

TALK ABOUT

WHAT WE HEARD

TALK ABOUT is a way for Darling Downs and West Moreton PHN to ask you about your experience with health care in your community.

From 10 October until 20 November, 2022, we asked you to 'talk about' your experiences with **ALLIED HEALTHCARE** services in our region.

We received responses from...



191

carers and community members



1 out of every 10

identified as Aboriginal and Torres Strait Islander



81

community members including hosts were also consulted through kitchen table events.

This is WHAT WE HEARD...

Overall, you gave your experience with **ALLIED HEALTHCARE** services a score of **8 OUT OF 10**.

The allied health professionals you most frequently accessed in the last six months included Pharmacists, Optometrists, Physiotherapists, Dieticians, Podiatrists, and Psychologists.

What you thought worked well



You mention you most liked allied services for...

- being accessible within the local community
- offering friendly and supportive care
- paying attention and considering your unique needs
- listening and helping you understand expected care outcomes.

You acknowledge allied services for their...

- good professional relationships
- holistic patient-centred care approach
- flexible appointment options, such as the use of telehealth (video).
- efficient use of telehealth during the COVID-19 lockdown.

What you thought could be done better



You would like to see more...

- allied health services in rural areas
- options to obtain repeat referrals for allied health services.
- consumer engagement with community-run services.

You also suggested:

- more allied health services that are culturally safe
- health promotion campaigns in the community about the benefits and care provided by allied health professionals.

Thank you to everyone who contributed to our survey!
We look forward to hearing from you on our next topics.