

TALK ABOUT

LET'S TALK ABOUT...

TALK ABOUT is a way for Darling Downs and West Moreton PHN to ask you about your experience with healthcare in your community.

From 10 January until 21 February 2024 we want to TALK ABOUT what you think is working well and what you think could be done better to improve your healthcare experiences.

Let's TALK ABOUT the health needs of...

PRIORITY POPULATIONS MULTICULTURAL AND HOMELESS COMMUNITIES

DID YOU KNOW?

55,910 people in our region were born in predominantly non-English speaking countries.

Research suggests multicultural communities experience...



In this TALK ABOUT topic we are also discussing people experiencing homelessness.

The highest prevalence of homelessness in our region are within...



People at greater risk of experiencing homelessness are...



[CLICK HERE TO COMPLETE OUR SHORT SURVEY](#)

ddwmpnh.com.au/talk-about

TALK ABOUT

WHAT WE HEARD

TALK ABOUT is a way for Darling Downs and West Moreton PHN to ask you about your experience with health care in your community.

From 10 January until 21 February 2024, you talked about **The Health Needs of Priority Populations** within our region.

We received responses from...



In this campaign you talked about multicultural communities and homelessness...



This is **WHAT WE HEARD**...

Overall, you rate your **experience with primary health care services** with a score of **7 out of 10**.

Health care professionals rate the **capacity to provide health care that meets your needs** with a score of **5 out of 10**.

What you thought works well



You mentioned...

- You receive information about healthcare from your local general practice, as well as family and friends.
- The services you needed most were mental health supports, general practice, and pharmacy.
- You could access some services after hours, such as the hospital, urgent care clinics, and some general practices.

You value services for how they...

- Listen to you, and you feel they believe you when you talk about your health.
- Are open-minded and considerate, and you don't feel you are being judged.

What you thought could be done better



You would like to see...

- More services closer to home, including online and home-visited choices.
- More affordable allied health and disability services.
- Same-gender health workers with whom you can sensitively discuss your health and wellbeing.

You also suggested...

- More education and promotion about health and wellbeing.
- Building cultural awareness and safety, such as resources about providing care to meet your needs.
- Mobile clinics or transport options, and longer opening hours for the services you need most.

All consultation findings from our online survey and Kitchen Table Discussions will be distributed to external key stakeholders and inform future Primary Health Network decision making, targeted service delivery of programs and provide important updated information for our region's Health Needs Assessment.

Thank you to everyone who contributed to our survey! We look forward to hearing from you on our future topics.