

## TALK ABOUT

### LET'S TALK ABOUT...

TALK ABOUT is a way for Darling Downs and West Moreton PHN to ask you about your experience with healthcare in your community.

From 3 March until 14 April 2025 we want to TALK ABOUT what you think is working well and what you think could be done better to improve your healthcare experiences.

Let's TALK ABOUT the health needs of....

#### PRIMARY CARE WORKFORCE

##### DID YOU KNOW?



There are **16** medical practitioners and nurses for every **1000** people in the Darling Downs and West Moreton region

This is compared to **19** per **1000** across Queensland.

In the last year, people in our region:



**90%** attended a general practice



**40%** saw an allied health professional



**1 in 4** attended a specialist appointment

##### The primary care workforce includes:

general practitioners	nurses and midwives
Aboriginal and Torres Strait Islander health workers	aged care workers
allied health workers, including: physiotherapists, podiatrists, dietitians, psychologists, pharmacists, occupational therapists, social workers, optometrists and more	practice and clinic support staff

CLICK HERE TO COMPLETE OUR SHORT SURVEY

OR SCAN QR CODE TO COMPLETE OUR SHORT SURVEY



[ddwmpnh.com.au/talk-about](https://ddwmpnh.com.au/talk-about)

## TALK ABOUT

### WHAT WE HEARD

TALK ABOUT is a way for Darling Downs and West Moreton PHN to ask you about your experience with healthcare in your community.

From 3 March until 14 April 2025, you talked about supporting a local health workforce.

#### We received responses from...



**65**

online survey participants, of those...



**36**

were health professionals and volunteers



**29**

were community members



**30**

community participants in face to face community-led discussions

**2** out of **3**

community members valued the quality of care provided by their health professional.

**3** out of **4**

health professionals said career support and development opportunities would help them stay and keep working in their community.

#### This is WHAT WE HEARD...

Overall, you rated **PRIMARY CARE WORKFORCE SUPPORT** in our region with a score a score of **7 out of 10**.

##### What you thought worked well



- Your health professionals provide quality care including being responsive, listening well, and showing professionalism (64%).
- Convenient access to services including online booking as well as local availability (28%).
- Being able to get appointments when needed (20%).
- Long-term relationships with health professionals who know your health needs and current medications (12%).

##### What you thought could be done better

- Reducing wait times, and the feeling of time pressure when in the consultation (40%).
- Increasing the number of available health professionals in your community (24%).
- Ways to make healthcare more affordable, such as knowing more about free services and maintaining bulk billed appointments (24%).

##### How you said we can support a local workforce



- Health professionals said peer support, mentoring and career development opportunities would help attract them to work in a particular community (75%).
- Feeling included in a community, with good housing, support for your family, and connection to other health workers, would help them stay and continue working in a community (53%).
- Being able to help community members with their health, and feeling appreciated and respected, helps to feel connected to the community (21%).

The campaign consultation findings will be distributed to external key stakeholders and inform future Primary Health Network decision making, targeted service delivery of programs and provide important updated information for our region's Health Needs Assessment.