

# TALK ABOUT

## WHAT WE HEARD

TALK ABOUT is a way for Darling Downs and West Moreton PHN to ask you about your experience with health care in your community.

From 8 February until 15 March 2023, you talked about your awareness of **DIGITAL HEALTH** within our region.

### We received responses from...



### This is WHAT WE HEARD...

Overall, you rate your confidence in using **DIGITAL HEALTH TOOLS** with a score of **6 OUT OF 10**.

#### What you thought worked well



##### You mentioned:

- you are mostly aware of online healthcare bookings, telehealth, and electronic prescriptions.
- you are somewhat aware of 13HEALTH, healthdirect online symptom checker, and mobile applications.
- you feel confident using these digital health tools.

##### You also mention that digital health tools...

- are useful, especially during times of ill health, and incapacity.
- help save time and travel costs for appointments.
- make life easier, especially if you are living with disability or chronic conditions.
- help manage your daily healthcare needs, for example to help you with exercise and managing your medications.

#### What you thought could be done better



##### You would like to...

- know what digital health tools are available by your healthcare providers.
- be more confident with data security and privacy.
- know more about how to use digital tools.

##### You typically receive information about digital health from... ..

- Government sources, such as Queensland Health.
- your health professional.
- your family or friends.

##### For health professionals, you typically seek information about digital health from...

- your own research, such as online sources.
- your professional peak body.
- Government sources, such as Queensland Health.

The campaign consultation findings will be distributed to external key stakeholders and inform future Primary Health Network decision making, targeted service delivery of programs and provide important updated information for our region's Health Needs Assessment.