

TALK ABOUT

LET'S TALK ABOUT...

TALK ABOUT is a way for Darling Downs and West Moreton PHN to ask you about your experience with healthcare in your community.

From 1 May until 7 June 2023 we want to TALK ABOUT what you think is working well and what you think could be done better to improve your healthcare experiences. Let's TALK ABOUT....

ALCOHOL AND OTHER DRUGS

DID YOU KNOW?



adults discussed their use of alcohol and other drugs with their local GP



people received support for their use of alcohol and other drugs



of those receiving support were aged 20 – 39 years



had cannabis as their main substance of concern, followed by amphetamines, alcohol and opioids

The main supports received included:



[CLICK HERE TO COMPLETE OUR SHORT SURVEY](#)

ddwmpnh.com.au/talk-about

TALK ABOUT

WHAT WE HEARD

TALK ABOUT is a way for Darling Downs and West Moreton PHN to ask you about your experience with health care in your community.

From 1 May to 7 June 2023, you talked about your experiences with **ALCOHOL AND OTHER DRUGS** within our region.

We received responses from...



respondents identified as an Aboriginal and/or Torres Strait Islander person



respondents live with a disability



respondents identifies as LGBTIQ+

This is WHAT WE HEARD...

Overall, you rate your confidence in using health services for **ALCOHOL AND OTHER DRUGS** with a score of **5 OUT OF 10** in-line with your last rating of **5 OUT OF 10** IN 2020.

What you thought worked well



You mentioned:

- flexible delivery options such as virtual support, home visits and suitable hours of operation
- peer support.

You continue to acknowledge services for their...

- supportive and non-judgmental environment
- privacy and confidentiality
- professional expertise in helping with your needs and finding solutions in your treatment journey.

What you thought could be done better



You would like to see more...

- support for early intervention and underlying issues that can lead to use and addiction
- integration of care such as with mental health and social services
- peer workers and training for service providers about how to reduce stigma
- deep and meaningful engagement and consumer-led service design.

You also suggested more...

- outreach programs
- flexible delivery of services, such as virtual and after hours services, to suit the individual's situation.

All consultation findings from our online survey and Kitchen Table Discussions will be distributed to external key stakeholders and inform future Primary Health Network decision making, targeted service delivery of programs and provide important updated information for our region's Health Needs Assessment.

Thank you to everyone who contributed to our survey! We look forward to hearing from you on our future topics.