

Acute Mental Health Referrals

The Acute Care Team (ACT) is the access point for referrals to West Moreton Mental Health Services.

ACT criteria

Patient presenting with a significant mental health concern in an emergency or crisis situation, needing immediate attention where their safety or others' safety is or may be at imminent risk.

ACT can support patients presenting with a significant, acute mental health concern via the three main areas of the team:

1. Ipswich Hospital Emergency Department
2. MH CALL
3. ACT Community

Referrals to the Crisis Support Space are also coordinated via ACT.

West Moreton Health Mental Health Acute Care Team (ACT)

Referral Details

Phone: 1300 64 2255 (1300 MH CALL)

Email: WM_MHSS_ACT@health.qld.gov.au

Fax: (07) 3413 7940

ACT does not currently accept referrals via Smart Referrals as there may be a processing delay

Referral to include the following information:

- Name of service
- Contact details
- Referral details
- Patient eligibility criteria

Information available on [West Moreton Health Pathways](#)

Examples of appropriate ACT referrals

- Psychosis
- Mania / bipolar affective disorder
- Major depressive episode
- Pervasive suicidal ideation

Services ACT does not provide

- Court reports
- Probation / Parole reports
- ADHD / ADD assessments and medication reviews
- Disability Support Pension assessments
- Ongoing counselling
- 291 assessments

