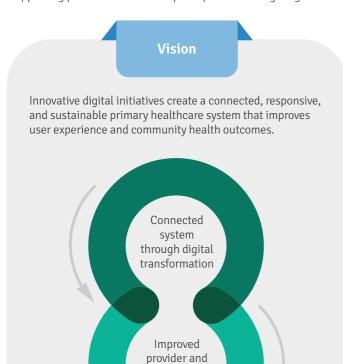


# **Digital Transformation Strategy 2022-2027**

Supporting providers to achieve quintuple aim through digital transformation.



consumer

experience

Healthier

communities

# Achieving the vision

System

- · Connected and seamless end-toend processes deliver easy to access and use services.
- Together our region will become a leader in digital health.



- Healthcare providers are highly engaged on digital health matters.
- · All health providers and PHN staff use data-led insights.

**Providers** 

• The PHN connects the right evidence to encourage adoption.



- Digital tools engage consumers.
- · Meaningful use of digital health tools results in improved health outcomes.
- Availability and choice improves access to care.

### **Actions**



Apply data driven insights to become the local 'health intelligence'.



Embed digital health within PHN strategies and programs.



Collaborate with state and federal governments on digital initiatives and translate national policies into local solutions and actions.



Provide practical and easily accessible information to health providers and consumers.

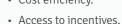


Enable providers to share data and expand the use of digital health technologies.

### **Benefits**



- · 'Connected care' improves access to information and data.
- Increased operational efficiency.
- · Improved data quality.
- Improving the way care is delivered.



- · Cost efficiency.
- Cultural and behavioural shift towards



enabled by digital. Effective integration of commissioned services into the local service landscape.

consumer and patient experience

- · Access to real-time management and performance data.
- Digitally capable and enabled workforce.



- Improved population health and health equity.
- · Consumer-centric service models.



- More accessible, efficient and virtuallyenabled health care experience.
  - Consumers feel connected and empowered and are better informed about their own health.
  - Improved community health outcomes.

## **Enablers**







User-centric tools, assets and



Digital health and data capability



expectations and accountabilities



Purposeful leadership

This document provides an overview of our PHN's Digital Transformation Strategy 2022-2025 for the purpose of keeping our stakeholders informed. It is not a comprehensive reflection of our PHN's full Digital Transformation Strategy. For more information, please contact digitalhealth@ddwmphn.com.au.

