West Moreton Health Central Referral Hub

Pathways for all West Moreton Specialist Outpatient referrals

Patient is acutely unwell or requires urgent medical intervention



Refer to Emergency Department immediately Patient is stable and requires specialist outpatient advice, treatment or invervention

Send all West Moreton *specialist* outpatient referrals via:

GP Smart Referrals (preferred)

Urgent Fax line 3413 7277

Routine fax line 3810 1438

Secure web transfer

Referral electronically uploaded to Smart Referrals workflow

Urgent Referrals actioned by Admin within 24 hours of receipt

Routine referrals actioned by Admin officer in order of date of receipt

Referral is registered by Admin officer

Referral is reviewed by Referrals Registered/Clinical nurse

Referral triaged by Specialist clinical staff

Patient is added to the appropriate waiting list Cat 1 Referrals booked immediately

Letter sent to GP and patient regarding the outcome of the referral





West Moreton Health contacts

West Moreton Health Service		
Ipswich Hospital	Ph 3810 1111	
The Park Centre for Mental Health	Ph 3271 8222	
Boonah Hospital	Ph 5463 3300	
Esk Hospital	Ph 5424 4600	
Laidley Hospital	Ph 5466 8100	
Gatton Hospital	Ph 5468 4188	
Release of Information	Ph: 3810 1964	
Email	WM_ROI@health.qld.gov.au	
Specialist Outpatients Department		
Urgent (Priority) Fax line	07 3413 7277	
Routine Fax line	07 3810 1438	
Results Fax line	07 3413 7279	
The West Moreton Central Referral Hub processes all		

The West Moreton Central Referral Hub processes all Specialist Outpatient Referrals for the following Specialities:

Cardiology	Orthopaedics (inclusive of Fracture clinic)	
Dermatology	Paediatrics	
Endocrinology	Plastic Surgery	
ENT	Podiatry (inclusive of High-	
Fascio-Maxillary	Risk foot clinic)	
General Medicine	Radiation Oncology	
General Surgery	Respiratory	
Geriatrics	Rheumatology	
Infectious Diseases	Urology	
National Bowel Screening	Wound Clinic	
For referral assistance for the above		

For referral assistance for the above specialities please phone 3810 1869 (GP line only, not to be provided to patients)

SPECIALIST OUTPATIENT PATIENT QUERIES: 3810 1217		
Mental Health Referrals		
Moderate to High Risk	Phone: 1300 64 22 55	
refer via MH Call		
All other Adult Mental	Fax: (07) 3413 7490	
Health Referrals	(1)	
Child and Youth Mental	Fax: (07) 3817 2549	
Health Referrals		

lpswich Health Plaza: 07 3817 2444		
BreastScreen Queensland	Chronic Conditions (Including Diabetes, Lung Health)	
CBRT	Heart Health	
Women's and Children's services		

Wolflell's allu Ci	march 3 services	
If a specialty has not previously been listed, please contact the relevant department as listed below		
Antenatal Clinic	Ph 3810 1310	
	Fax 3413 7277	
AODS	Ph 3817 2400	
Dietetics	Ph 3413 5771	
Early Pregnancy Service	Ph 3810 1978	
	Fax 3810 1979	
Gynaecology	Ph 3810 1310	
	Fax 3810 1438	
	Priority Fax 3413 7277	
Hospital in the Home	Advice: 0407 386 692	
(HITH)	Ph 3413 7474	
	Fax 3417 7474	
Medical Imaging	Ph 3810 1256	
Medical Oncology	Ph 3810 1153	
	Fax 3413 7277	
Nephrology (Renal)	Ph 3810 1742	
	Fax 3413 7277	
Occupational Therapy	Ph 3810 1357	
	Fax 3810 1773	
Oral Health	Ph 1300 300 850	
	Fax 3810 1438	
Palliative Care	Ph 3810 1717	
	Fax 3413 7277	
Physiotherapy	Ph 3810 1355	
Sexual Health	Ph 3817 2428	
Speech Therapy	Ph 3810 1357	
	Fax 3810 1773	